

PAHCOM Frequently Asked Questions (FAQ)

We try very hard to address all possible questions via robust web pages with easy to locate details about everything PAHCOM. Please look at the top menu of our website for the most accessed information on Certifications, Education, general information About PAHCOM, etc. This Frequently Asked Questions (FAQ) page is provided as a supplement to our webpages for your convenience. Please let us know if you feel something should be added here (pahcom@pahcom.com).

Logging In & Account Management

Q: How do I get a password?

A: Use just your member number to log in if you have not logged in since Feb 18, 2010. The system will prompt you to create a new password.

Q: What if I don't know my member number?

A: Your member number is written on your member card and in welcome emails from the national office. If you cannot find your member number you may email members@pahcom.com with your full name and we will send your member number to you. You may also phone out front desk and we will give you your member number 1-800-451-9311

Q: How do I update my address or other information?

A: Log into the webpage and select Member Self-Care from the Member Tools menu. You will be given access to manage your profile information. Email addresses are the only thing you cannot change. To update your email address, send an email request to: members@pahcom.com

Annual Conference

Q: How much is conference registration?

A: \$580 for PAHCOM members before June 1st, no increase from last year for Early Birds. June 2nd – August 1st is regular price at \$630 for members. After August 1st is late registration at \$680 for members.

Q: What does conference registration include?

A: Your registration fee includes all sessions, exhibit hall, awards dinner, two lunches, three breakfasts, goodie bags, etc. It does not include Tuesday night "Fun Nite", guest dinners, hotel, airfare, rental cars, or any other personal option events. See the last page of this letter for a reasonable breakdown of costs for conference designed to present for finance request for conference to your practice:
<http://www.pahcom.com/PDFs/PAHCOM-Conf.doc>

Q: Where can I register for the 2010 Conference?

A: Registration will be available online at <http://www.pahcom.com/conference/index.html>. There is online registration plus a downloadable form you can print, fill out, and fax or mail. Note that online transactions are immediate and never get lost in the mail or held up in anyone's inbox.

Q: Where is the 2010 Annual Conference?

A: Caribe Royale Orlando All-Suite Hotel & Convention Center
8101 World Center Drive
Orlando, FL 32821
1-800-823-8300
<http://www.cariberoyale.com/>

Q: When is the conference?

A: September 14-16 2010. Sept 13 is pre-conference day for Chapter Officers and Board Members as well as those sitting for the CMM Exam.
Details can be found on our website
here: <http://www.pahcom.com/conference/index.html>

Q: We want to Exhibit or Sponsor at the annual conference. Who do we contact?

A: steve.pampinella@conferencedirect.com

Q: My company provides conference services like music, drape, audio/visual, reception personnel, venue selection, etc. Does PAHCOM need any of these services?

A: PAHCOM contracts these services to Conference Direct who in turn negotiates subcontracts for other conference services supporting the PAHCOM Annual Conference. The big cheese over there is Steve Pampinella. Here is his contact information:

Steve Pampinella
Vice President / Team Director
phone: 602-264-7267
mobile: 623-764-7267
steve.pampinella@conferencedirect.com

CareerCenter

Q: I'm looking for a new job. How can PAHCOM help?

A: If you are a PAHCOM Member, our CareerCenter service is free for you to post your resume and search for opportunities. Here's the link: <http://careercenter.pahcom.com/>

Q: My company/practice is looking for a new candidate to hire. How can PAHCOM help?

A: Our CareerCenter is available for all to use and offers discounts for PAHCOM member practices. Here's the link: <http://careercenter.pahcom.com/>

Membership Dues

Q: How much are dues?

A: Regular member dues is \$165 for the first year and \$145/yr to renew. Dues are subject to change at any time and were recently decreased. Corporate member dues is \$1000 per year.

Q: Can I pay my dues by phone?

A: Only in extreme circumstances. We have a state of the art system for online dues payments that credits your account immediately and allows access to online web tools. It is very efficient, reduces transcription errors, and even accepts checks. If you are not comfortable with an online system, you may choose to fax your payments (407-386-7006) or even mail them to: 1576 Bella Cruz Drive, Suite 360, Lady Lake, FL 32159. Know that faxed and mailed payments will not post to your account immediately as they must go through the postal service and our in boxes to be processed completely. Send them well in advance of expiration dates to avoid interruption in service.
