

23rd Annual PAHCOM Conference

October 18-20, 2011

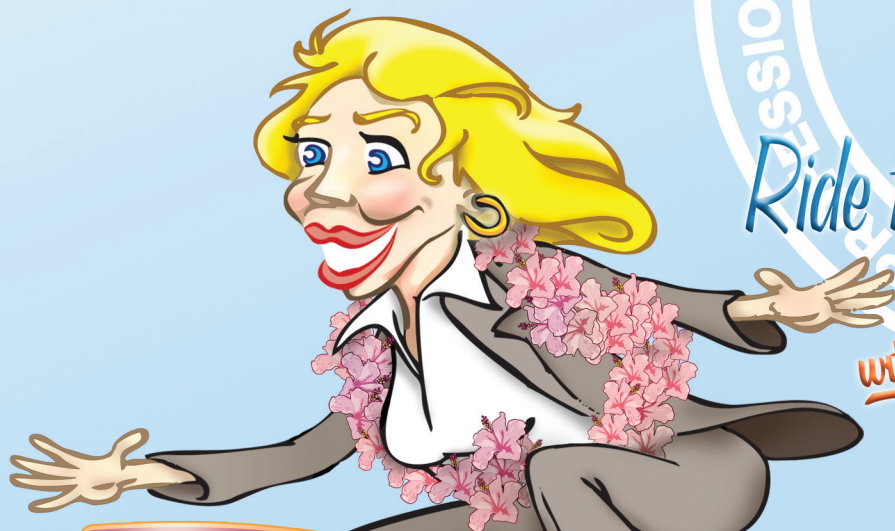
Hilton Clearwater Beach, Florida

Pre-Conference Events October 17th



Ride the Waves of Change

with **PAHCOM**



Compliance & HR *Stark* *Erisa* *CMM*



Platinum Sponsor:



VaxServe

Immunization Solutions and Supplies

The Conference

Join us for three days (four if you come to the pre-conference events) of education and networking for managers of solo physician and small group physician practices. You wear many hats and are responsible for everything on the business side of your practice but you're only one person. How can you possibly keep up with all the change in regulations and deal with operational issues daily? The answer is to be active in your association, keeping those networks open, and resources at your fingertips!

We are celebrating our 23rd year of professional development support to the medical practice industry and have a full plate lined up with more education and networking than ever. We're bringing you the best industry experts to speak on topics that affect you directly. And we're also bringing a ton of fun because you actually learn more when you're relaxed and enjoying yourself. If you're coming to the pre-conference events or arriving early Monday evening, plan to join us for a Beach Luau optional networking event. Those of you who are not yet Certified Medical Managers, pay special attention to the pre-conference Monday events as the CMM Exam is being hosted at that time.

WHO SHOULD ATTEND?

PAHCOM is dedicated to professional development for managers of medical practices. While most of you hold the title of Office Manager, many are Practice Administrators, Business Managers, Medical Directors, and so on. The common thread is that you are the professionals responsible for the business side of the house in medical practices. And, as we focus on the smaller groups and solo practices, no one here is going to redirect you to your CTO or HR Department. We know that's you too. Learn how to manage all of this and more so that your practice can be more efficient, compliant, and profitable.

GO GREEN!

- Register online and save \$15 (complete your online registration before June 1st for only \$680)
- VaxServe, our platinum sponsor, has agreed to provide flash drives containing speaker materials. These may be picked up at the VaxServe booth during the conference. Speaker materials will also be available on our conference webpage beginning Sept 15, 2011.

WHAT TO EXPECT

- Hear up to 14 Industry Experts deliver education specific to improving your practice and keeping you current
- Meet with your specialty peers from across the country during Specialty Workshops
- Visit Exhibitors demonstrating the latest practice management solutions and technologies
- Network with other managers and have fun at the beach luau, exhibitor reception, and awards banquet
- Earn up to 17 Continuing Education Units for Certified Medical Managers (CMMs)
- Take the CMM Exam, earn your certification, and document your expertise!

Access to all conference events is included with your registration (meals, coffee breaks with snacks, reception party, awards banquet, all educational sessions). Pre-Conference events may be at additional cost (CMM Exam, Beach Luau). Additional guest tickets for the Awards Banquet may be purchased as you are encouraged to bring your guests to this event. Your ticket is included with your registration.

By popular demand from conference attendees, we will provide fleece jackets instead of conference tote bags this year. Be sure to mark your jacket size preference on the registration form and bring your own tote bag or pick one up at an exhibit booth. The online registration form has a jacket size chart link to help you.

CONFERENCE VENUE/HOTEL

Nestled on 10 acres of the sugar-sand Gulf Coast, Hilton Clearwater Beach is equal parts tranquil retreat and adventure haven, truly offering something for everyone. With dozens of shops and restaurants from Subway to Gourmet all within walking distance, you can leave the driving to the pedal cabs or hop on the Jolley Trolley for \$4.00 a day. On property you'll find water sports, parasailing, FUN Rides, volleyball, a tiki bar in the sand, and breathtaking views of the expansive coastline. Come get swept away at the Hilton Clearwater Beach.

Online room reservations can be made from the PAHCOM Conference website at www.pahcom.com
The PAHCOM Rate is \$135/night (details available online)
Hilton Clearwater Beach Resort
400 Mandalay Avenue
Clearwater Beach, Florida 33767
800-753-3954

Conference Speakers



David Casavant, CFM, LEED AP

David Casavant, CFM LEED AP is the Executive Director of the Workplace Safety Awareness Council, a not-for-profit 501(c)(3) organization specializing in health & safety awareness and education in general industry, including healthcare.

Mr. Casavant is a featured author in numerous industry related publications. His articles can be found in a number of trade publications including the Facility Management Journal, Buildings and Building Operating Management.

Mr. Casavant was awarded the 2003 International Facility Managers Association's "Distinguished Author" award for his latest book entitled Emergency Preparedness for Facilities – A Guide to Safety Planning & Business Continuity. This prestigious award was presented to Mr. Casavant at IFMA's World WorkPlace 2003 in Dallas, Texas (USA).



Barbara Drury, BA, FHIMSS

Ms. Drury is President of Pricare Inc, an independent health information technology national consulting firm founded in 1982. Pricare's mission is to provide clear and independent options for physicians making decisions about the use of computers in their offices including practice management systems and electronic medical record systems. Ms. Drury is an EMR Risk Manager for several professional liability carriers and frequently lectures and writes about the impact of office-based computer systems and electronic medical record systems for entities such as medical societies, MGMA, Colorado Bar Association, HIMSS, AHIMA and other healthcare organizations. She is an appointee to the ONC's Technical Expert Panel on Unintended Consequences of HIT Adoption and has achieved Fellow Status with the Healthcare Information and Management Systems Society (HIMSS). She is a frequent speaker at the HIMSS Annual Conference and is the recipient of the December 2004 and the April 2009 Spirit of HIMSS award.



Sarah Freymann Fontenot, BSN, JD

Sarah Freymann Fontenot, BSN, JD has taught Health Law in the Department of Healthcare Administration at Trinity since 1997, where she has been selected "Most Outstanding Professor" by the students. Previously, Ms. Fontenot taught in the Department of Epidemiology and Public Health at Yale Medical School. Sarah teaches extensively for Texas Medical Association, Southern Medical Association, Arkansas Medical Society, and the American College of Physician Executives. She has served as faculty for many other national provider groups, including the Physician Insurers Association of America, the Medical Group Management Association and the American Medical Association. Since 2007 Ms. Fontenot has served as a faculty member for ACHE, including the Health Law and Ethics components of the Board of Governors Examination Review Course, a co-presenter of the cluster program Risky Business with Dr. Shari Welch, as a presenter at the ACHE 2011 Congress, and this on-line course, which she originally created in 2009.



Jeff Justice, CSP

Your Humor Resources Director and Certified Speaking Professional (CSP)

Who the heck is Jeff Justice and Why Does His Humor Work?

Jeff is a funny speaker who has been featured in articles in: Time Magazine, Newsweek, Competitive Edge, The Daily News, TV Guide, Atlanta Journal Constitution, Atlanta Business Chronicle and many, many more.

This professional speaker has combined a degree in communications from Florida St. University and a career as a top stand-up comedian and improvisational actor to develop programs that are high in content and big on laughs. Jeff learned at an early age that you can't laugh and be angry at the same time. He discovered that if he could make his older brothers laugh they would stop giving him "Noogies". He has an uncanny ability to help others tap into humor as a resource for improving human interaction and individual effectiveness in the workplace.



Elin Baklid-Kunz, MBA, CPC, CCS

Elin Baklid-Kunz, MBA, CPC, CCS, is Director of Physician Services for Halifax Health in Daytona Beach, FL. Kunz has 17 years of healthcare experience, including seven years in finance and four years in compliance. Kunz is a national speaker and published author on topics related to medical practice compliance issues, coding and reimbursement, chart audits and federal regulations. She presents workshops for the American Academy of Professional Coders and is a freelance author for HCPPro, Inc. writing e-learning courses and articles for JustCoding.com. She is also an adjunct professor at Seminole State College where she teaches courses pertaining to healthcare reimbursement and data analysis and serves on the advisory committee for the health information management program. Kunz earned her master's degree in business administration from Stetson University and she is a Certified Professional Coder and Certified Coding Specialist.



Christopher Lowell

A native New Yorker, Christopher Lowell's dual career as teacher (43 yrs) and actor (over 50) has prepared him well for his present work as a full-time Benjamin Franklin presenter and historian. In the character and costume of Franklin, he has presented in 28 states and in Europe. Among the many testimonials on his website (www.benfranklinlive.com) is that of Pulitzer-Prize winning historian and Franklin biographer Gordon S. Wood, who writes that Mr. Lowell is "the best Ben Franklin I've ever seen." Mr. Lowell has appeared for business groups, schools, non-profits, legal gatherings, museums, service organizations, and fund-raising events. Because of his fluency in French, he was invited by the French government to present Ben at a diplomatic gala in Paris and to a series of other French audiences as well. Mr. Lowell is represented by Reedholm Associates of Colorado Springs.



Maggie Mac, CPC, CEMC, CHC, CMM, ICCE

Ms. Mac has served the health care industry for over 20 years. She currently serves as the Director of Network Oversight with Mount Sinai Medical Center Compliance Department in New York City. Maggie is a national speaker delivering information to audiences on topics dealing with medical practice compliance issues, personnel management, human resources, internet resources, coding and reimbursement, chart audits and federal regulations. She is a frequent contributor to and serves on the Editorial and Consulting Advisory Board to many health management and coding publications nationally. She has earned numerous awards, recognition and respect for her professional achievements and contributions to the healthcare community across the country.



Dennis P.H. Mihale, MD

Dennis P.H. Mihale, M.D. M.B.A, is a Founder and CMO of Parses, Inc., a technology company focused on providing cost management and profit improvement solutions for healthcare. Parses clients provide healthcare for more than 50 percent of all Americans. Dr. Mihale has 25 years of healthcare and managed care experience including working for the following companies: Aetna, AmeriChoice, AmeriGroup, Anthem/WellPoint, BlueCross BlueShield of Florida, Illinois, and Rhode Island, Humana, Oxford, State of Florida, United, and CMS.

Prior to founding Parses, Dr. Mihale held senior management positions at PatientKeeper, IntelliClaim, IBM, and founded HMOs St. Augustine HealthCare and Ultramedix Healthcare Systems. Dr. Mihale is a recognized though leader in healthcare. He has presented at the 13th National HIPAA Summit, Medicaid Managed Care Congress, Medical Records Institute, National Conference on m-Health, Healthcare IT World, and Decision Health. He received his M.D. from University of Miami, and M.B.A. from University of South Florida.



Annie Moats

Annie Moats, owner of PCH Training and Development has over 20 years of leadership experience in a corporate environment. In addition, Annie has been teaching at the college level for approximately 15 years. Annie's management experience includes an emphasis on human resources, human capital development, manufacturing and production, customer service and multiple administrative areas. As a business owner, she provides training and consulting for all types of organizations involving management development, hiring and recruiting, implementing teams in the work environment, customer service, leadership, communication and human resource issues impacting the work environment. Annie's style of delivery is motivating, interactive and allows participants to walk away with ideas for next steps that they can apply immediately. Annie received her Bachelor's degree from Western State College in Colorado, Master's Degree from Utah State University and has completed additional work towards her Doctorate degree through Utah State University.



Kevin O'Connor, CSP

Kevin E. O'Connor, CSP specializes in person-to-person connection, especially for pharmaceutical & medical professionals. He is the author of Present Like A Pro: A Field Guide to Mastering the Art of Business, Professional, & Public Speaking, Speak Up: A Woman's Guide to Presenting Like A Pro & Ten Tips for Time Management. He is currently writing a book on dotted-line influence within organizations—those colleagues & departments who don't have to listen or agree but who are nonetheless vital to our work & how to make action happen in organizations. He is one of only 590 persons in the world to hold the CSP, Certified Speaking Professional, designation for speaking & presenting excellence. Kevin is a faculty member of the American College of Physician Executives, the American College of Healthcare Executives, Loyola University of Chicago & Columbia College. He is a consultant with the Accreditation Council for Pharmacy Education.



Stan Reynolds

Stanley J. Reynolds has been an successful entrepreneur for over 35 years and has been honored as "Volunteer of the Year" from a field of over 10,000. He has launched and sold several businesses and presently owns a mini-storage.

In 1984, Stan successfully appealed to the Board of Governors of the Florida Bar and won their cooperation in petitioning The Florida Supreme Court for rule changes. This allowed him to open the first privately owned lawyer referral service, LAWYERS TRUST™, which assisted over one million individuals. Stan has helped hundreds of business owners strengthen customer loyalty and develop a strong referral base. He enjoys helping his clients solve internal problems that cause stress, thereby significantly improving the work environment.

For many years Stan has served as a Dale Carnegie Training™ coach. As an accomplish Toastmaster he is an entertaining public speaker. His messages both challenge and motivate his audiences.



James Sheehan

James G. Sheehan was appointed as the New York State Medicaid Inspector General in April 2007. Mr. Sheehan has focused on health care fraud since 1987, having personally handled or directly supervised over 500 health care fraud matters. From 1999 to 2006, he led the Federal Government's investigation and case against Medco Health Solutions, which resulted in recovery of over \$155 million, as well as substantial business changes to protect patients and pharmacists. He received the Attorney General's Distinguished Service Award in 1992, and in 1997, and the Inspector General's Integrity Award in 1990, 1993, 1997, and 2005.

The New York Medicaid Inspector General's Office (OMIG) is the second largest state Medicaid program integrity agency in the United States, with over 600 staff, overseeing an annual Medicaid budget of \$51 billion. In 2009-2010, OMIG had recoveries and new cost avoidances of over \$ 1 billion.



Lawrence Vernaglia, Esq.

Lawrence Vernaglia is a partner with Foley & Lardner LLP and serves as chair of the firm's Health Care Industry Team. Mr. Vernaglia represents physicians and physician organizations, hospitals, health systems and academic medical centers and a variety of other health care providers. Mr. Vernaglia's practice involves regulatory and transactional matters, including Medicare/Medicaid reimbursement compliance advice and appeals; mergers, acquisitions and financings; state regulatory issues including licensing, fraud & abuse/Stark law analyses; managed care contracting; and general corporate and business planning in health care. He runs strategic planning programs for senior management and governing boards. He regularly serves as local counsel on health care transactions in New England for multi-state projects.



Dr. Jin Zhou

Dr. Jin Zhou is a national speaker, consultant, author and publisher of healthcare PPACA and ERISA claim denials and appeals, regulation education and compliance. For the past 10 years, Dr. Zhou taught hundreds of free webinars, basic and advanced educational seminars and on-site claims specialist certification programs for doctors, hospitals, attorneys and commercial companies. He was frequently sought for ERISA litigation support. Dr. Jin Zhou is regarded as the industry "Godfather of ERISA claims" for healthcare providers. He pioneered, authored and published the nation's first ERISA Healthcare Claim Appeal System in a CD book, and the nation's first ERISA / PPACA website: www.ERISAclaim.com, exclusively for ERISA healthcare claim denials, appeals, claim regulation education and compliance. www.ERISAclaim.com is the only ERISA & PPACA consulting, publishing and website resource for healthcare providers in the country.

Conference Schedule

Pre-Conference Events: Monday, October 17th

- 9:00 am–5:00 pm Conference Registration Open
- 1:00 pm–2:00 pm National Advisory Board Meeting
- 1:00 pm–4:00 pm Certified Medical Manager (CMM) Examination
- 2:00 pm–4:00 pm Chapter Officers Meeting
- 6:30 pm–9:30 pm Fun Night - Beach Luau (\$55 per person)



Tuesday, October 18th

- 7:00 am–6:00 pm Conference Registration Open
- 7:30 am–8:30 am Continental Breakfast with Exhibitors
- 8:30 am–10:00 am **Keynote Session - She Who Laughs, Lasts!**
Speaker: Jeff Justice
- 10:00 am–10:30 am Coffee Break with Exhibitors
- 10:30 am–12 noon **Evaluating the Effectiveness of a Compliance Program**
Speaker: James Sheehan
or
EHR Operational Choices: A Wave or a Wipe Out?
Speaker: Barbara Drury, BA, FHIMSS
- 12:15 pm–1:15 pm Networking Lunch by State with Exhibitors
- 1:30 pm–3:00 pm **How to Respond to a Payer Audit**
Speaker: Dennis P.H. Mihale, MD
or
Easy OSHA Compliance for the Medical Office
Speaker: David Casavant, CFM, LEED AP
- 3:00 pm–3:30 pm Coffee Break with Exhibitors
- 3:30 pm–5:00 pm **What's New with Stark for Physician Practices**
Speaker: Lawrence Vernaglia, Esq.
or
Non-Physician Providers - Utilization and Risk for Physician Practices
Speaker: Elin Baklid-Kunz, MBA, CPC, CCS
- 5:30 pm–7:30+ pm Reception in the Exhibit Hall

Wednesday, October 19th

- 7:30 am–5:00 pm Conference Registration Open
- 7:30 am–8:30 am Continental Breakfast with Exhibitors
- 8:30 am–10:00 am **Keynote Session - Healthy, wealthy and wise: Ben Franklin reflects on a life well-lived**
Speaker: Christopher Lowell
- 10:00 am–11:00 am Coffee Break with Exhibitors (last exhibitor opportunity)
- 11 am–12:30 pm **Are We There Yet?**
Speaker: Maggie Mac, CPC, CEMC, CHC, CMM, ICCE
or
ERISA - Healthcare Reimbursement under New Health Reform Laws
Speaker: Dr. Jin Zhou
- 12:30 pm–1:30 pm Networking Lunch by Specialty
- 1:30 pm–3:00 pm **Specialty Workshops**
or
A New Simple System to Solve Problems, Reduce Stress and Increase Productivity
Speaker: Stanley J. Reynolds, ACB
- 3:00 pm–3:15 pm Coffee Break
- 3:15 pm–4:45 pm **Influence and Impact: Presenting Yourself and Your Message to One or One Hundred**
Speaker: Kevin O'Connor, CSP
- 6:30 pm–10:00 pm Awards Banquet
Included for conference attendees. Guests tickets may be purchased at the conference. Attire is business, semi-formal, or formal. Please, no jeans, t-shirts, or shorts.

Thursday, October 20th

- 7:30 am–10:30 am Conference Registration Open
- 7:30 am–8:30 am Continental Breakfast
- 8:30 am–10:00 am **Keynote Session - Being an Effective Communicator During Ineffective Times**
Speaker: Annie Moats
- 10:00 am–10:15 am Coffee Break
- 10:15 am–12:45 pm **Healthcare Reform: The Latest News**
Speaker: Sarah Freymann Fontenot, BSN, JD
- 12:45 pm–1:00 pm Kick off to 2012



Conference Registration



PAHCOM 23rd Annual Conference • October 18–20, 2011 • Hilton Clearwater Beach, Florida

★ Save \$15 by registering online at www.pahcom.com/conference

GENERAL INFORMATION

Name: _____ Credentials: _____

PAHCOM Member #: _____ E-mail: _____

Emergency Contact Name: _____

Day Phone: _____ Evening Phone: _____ Jacket Size: S M L XL 2XL 3XL 4XL

CONFERENCE SESSIONS

Monday, October 17, 2011

- 1:00 pm - 4:00 pm
CMM Exam (advance application required)
- 2:00 pm - 4:00 pm
Chapter Officers Meeting (2 CEUs)
- 6:30 pm - 9:30 pm
Fun Night - Beach Luau (\$55 per person)

Tuesday, October 18, 2011

- 8:30 am–10:00 am
Keynote Session - She Who Laughs, Lasts!
- 10:30 am–12 noon
pick 1 Evaluating the Effectiveness of a Compliance Program
- 10:30 am–12 noon
EHR Operational Choices: A Wave or a Wipe Out?
- 1:30 pm–3:00 pm
pick 1 How to Respond to a Payer Audit
- 1:30 pm–3:00 pm
Easy OSHA Compliance for the Medical Office

- 3:30 pm–5:00 pm
pick 1 What's New with Stark for Physician Practices
- 3:30 pm–5:00 pm
Non-Physician Providers - Utilization and Risk for Physician Practices

Wednesday, October 19, 2011

- 8:30 am–10:00 am
Healthy, wealthy and wise:
Ben Franklin reflects on a life well-lived
- 11 am–12:30 pm
pick 1 Are We There Yet?
- 11 am–12:30 pm
ERISA - Healthcare Reimbursement under New Health Reform Laws
- 1:30 pm–3:00 pm
pick 1 Specialty Workshops
- 1:30 pm–3:00 pm
A New Simple System to Solve Problems, Reduce Stress and Increase Productivity

- 3:15 pm–4:45 pm
Influence and Impact: Presenting Yourself and Your Message to One or One Hundred

Thursday, October 20, 2011

- 8:30 am–10:00 am
Being an Effective Communicator During Ineffective Times
- 10:15 am–12:45 pm
Healthcare Reform: The Latest News

Check the education sessions you would like to attend; note that some sessions run concurrently so please pay attention to the times. All sessions are 1.5 CEUs unless otherwise noted.

PAYMENT

★ Save \$15 by registering online!

Members:

\$695 (early bird through Jun. 1st)
\$749 (regular price through Sep. 15th)
\$950 (late registration from Sep. 16th)

Non-Members:

\$895 (early bird through Jun. 1st)
\$949 (regular price through Sep. 15th)
\$1150 (late registration from Sep. 16th)
Tip: It makes sense to Join PAHCOM and then register as a member.

Registration \$ _____

Fun Night _____ people = \$ _____

Total \$ _____

Please make checks payable to PAHCOM

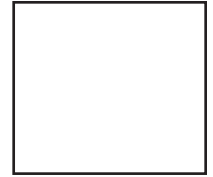
Credit Card #: _____ Exp Date: _____ Card Code: _____

Cardholder's Name: _____ Signature: _____ Date: _____

Address: _____ City/State/Zip: _____



PAHCOM
 1576 Bella Cruz Drive, Suite 360
 Lady Lake, FL 32159



Congratulations to last year's conference attendees who will each receive a complimentary PAHCOM DVD/CD Case at this year's event!

Debbie Adams CMM	CO	Dayna Couch CMM	IN	Josie Guzman	NY	Paula Mateo CMM	IL	Beverly Smith CMM,	MI
Linda Alan CMM	FL	Cathy Craig	PA	Kathleen Harding	NY	Laura McGrath LPN, CMM	FL	Rachel Snodgrass	OH
Audrienne Andreika CMM	TN	Gail Cross	MI	Sue Haverly CMM, CAPP	FL	Holly McKenna CMM	NJ	Karen Spellman CMM	IL
Brenda Andrews CMM	PA	Reba Crutcher-Qualls RN	FI	Ruth Hentrup CMM	IN	Laura McKinney CPC, CCS-P	KY	Telle Stafford CMA-AC, CMM	NC
Sylvia Armstrong Hughes	FL	Melody "Kay" Curry CPC	AL	LaDawn Hinkston	FL	Elizabeth McLure	FL	Pat Still CMM	FL
Teri Arseneau CMM	MI	Becky Davey CMM	FL	Jackie Hollamon CMM	NC	Kristen Mershon CMM	WA	Bridgette Stocker	FL
Connie Bailey CMM	CA	Russ Dean	GA	Zoia Holland CMM	FL	Cheryl Lynn Mican CMM	TX	Stephanie Stoneking CMM	IL
Dori Baki CMM, CPC	OH	Mary Ann DelGuidice	FL	Sarah Holmes CMM, CHCO	GA	Gerri Momberger CMM	PA	Devra Stroud-Banks	NJ
Marla Barngrover-Hause	FL	Jan Delnero CMM	NJ	Donna Hoxsie	FL	Lisa Moore CMM	IN	Dee Suber CMM	FL
Yvonne Bassett CMM	NY	Brenda DeLuca BS, RN	CO	Paulette Hunt RMA	MI	Sharon Morrison	FL	Dawn Swanson	IL
Denise Bencel CMM	PA	Sara DeVantier	NY	Sandra Hutchings CMM	TX	Deyne Munavalli	NC	Deborah Swartz CMM, CPC	FL
Suzette Benedick CMM	PA	Jo Dick CMM, CENTCS	IL	Debra Iachini-Lux CMM	PA	Becky Noah CMM	KY	Wanda Sweet CMM, CPC	SC
Jody Berman	IL	Lizz Dietrich	IL	RoseMarie Jayko CMM	FL	Alice Oberholtzer	NC	Joan Telesford	PA
Cathy Berto-Bird CMM, CHRM	FL	Deborah DiMarco CMM	FL	Stephen Johanns CMM	CO	Susan Ogden CMM	CO	Barbara Thomsen	FL
Michelle Biletnikoff	FL	Denise Dinocola	FL	Deborah Jovino	NJ	Michelle Oglesby SPHR, CMM	TN	Joy Townsend CMM	NC
Constance Bliszcz	NJ	Betty Doria	TN	Barbara Katsaris	FL	Gaye Opdyke	FL	Karla Trout CMM	MD
Laura Bohler CMM, MPH	IL	Deborah Dulabaum CMM	FL	Susan Kelley CMM	FL	Argelia Pacheco CMM, CBMCS	AZ	Cindy Truax CMM	NC
Darlene Born CMM, CMOM	FL	Rhonda Dunn	KY	Rita Kelley	TX	Leslie Pacini	CA	Kristy Trudeau CMM	NC
Kathy Bosche CMM	CO	Nancy Duplisea	ME	Janet Kemper	KY	Melinda Paluzzi CMM	SC	Patricia Turner	PA
Andrea Bowers CMM, CPC	MD	Debra Dyer CMM, CAPP	GA	Debbie Kiehl CMPE, CMM	IL	Milana Patterson	FL	Anna Valdes CMM	FL
Patricia Breeland CMM	FL	Sandra Ebert CMM	FL	Renee Kilianski	NJ	Tonna Phillips CPC, CMM	SC	Michele VanHorn CMM	FL
Diana Brijbag CMM, CPC	FL	Kathryn Eiler CMM	PA	Mary Kramer CMM, CHCO	PA	Mary Ellen Plumley CMM	PA	Tricia Varela CMM	NC
Mindy Bruce	NE	Violet Elieff CMM	IL	Skie Kramp CMM	PA	Wanda Ragan	GA	Jill Venskytis CMM	PA
Robin Buford	TN	Connie Elwell CMM, FAADOM	NJ	Kim Krause	CA	Anna Randall	GA	Pamela Vick LPN, CMM	FL
Cindy Bulpin CMM, CPC	OH	Gail Eminhizer CMM	MI	Kimberly Kruger CMM	NE	Devon Ratliff CMOM, MSA	OH	Sue Vincent	ON
Janet Burch CMM	CO	Helena Farabella CMM	PA	Dawn Lane CPC, CMM	TX	Rosa Ravelo-Perez	FL	Margie Warnock CMM	GA
Sharon Burges	FL	Felicia Ferreira B.S.	FL	Patricia Langhurst CMM	PA	Any Ricalde	SC	Jeanine Warren	TN
Amy Burnside	FL	Mary Fico CMM	GA	Teresa LeDonne CMM	PA	Alice Richardson CMM	WV	Kathy Warshefski	MI
Olga Cabrera CMM, CPC	FL	Barbara Fields CMM	NC	Pam Lewis CMM	NC	Catherine Rigby CMM CPCD	FL	Kathryn Westerdoll CMM	CA
Colleen Cashman	OH	Beth Findley	IL	Eddie Louderback CMM	FL	Joan Rissmiller CMM	PA	Richard Westerdoll CMM	CA
Maria Cepeda	FL	Robin Fisher	MI	Lynn Lunsford	TN	Sandra Robben-Weber CMM	CO	Jill Whittamore CMM, CPC	FL
Linda Chambers CMM, CPC	VA	Donna Francis CMM, CPC	NC	Amanda Lyons CMM	CO	Michele Rodgers CMM	FL	Natalie Widomski CMM	AZ
Kathleen Charlton CPA	NJ	Catherine Fritz CMM	MD	Maggie Mac CPC, CMM	NY	Suzanne Roelof CMM	CO	Betty Williams CMM	FL
Valerie Chavez CMM	CO	Renie Galford CMM	VA	Sherik Maj CMM	NC	Nelly Ruiz MA	FL	Lora Wilson CMM, CMA-A	OH
Alberto Cobian	FL	Rhonda Garofano CMM	FL	Roberta Malloy RMC	IL	Eva Ruiz	MA	Kimberly Wise CMM, CPC	WV
Chuck Colbassani	FL	Jamie Gavin	FL	Geraldine Malloy CMM	PA	Catherine Savino CMM	IL	Teri Wiseley CMM, CPM	PA
Sharon Collinge	MA	Janice Goodyear CMM	IL	Renee Mancine CMM, MHA	FL	Denise Schepis CMM, CMPE	NH	Richard Woodall	IL
Chelsea Colon	FL	Kelly-Anne Grammes MHP	PA	Raquel N Marrero	FL	Renee Segal CMM, CPC	IL	Sue Zumwalt	CA
Nancy Conrad	FL	Susan Guarino MA	FL	Sarah Massios	SC	Joyce Sisson CMM, CDC	FL		